



Wooden Crosses and Gifts

Ephesians 2:8

*"We have been saved by believing in Jesus Christ.
It is nothing that we've done ... it is God's Gift."*

Wholesale Terms and Conditions Agreement

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Introduction

These Terms and Conditions constitute the complete agreement between a Distributor/Retailer and HoldingCross.com. Failure to comply with the provisions of any of the requirements as outlined in these Terms and Conditions may result in the termination of a wholesale business arrangement between a Distributor/Retailer and HoldingCross.com. HoldingCross.com reserves the right to modify any of these documents. It is mandatory that all the Terms and Conditions included herein are strictly adhered to, unless otherwise notified in writing by HoldingCross.com or its administrative staff. HoldingCross.com reserves the right, in its sole discretion, to refuse any application for distributorship.

Proof of Tax Exemption

It is the responsibility of the Distributor/Retailer or Non-Profit Organization to provide documentation to HoldingCross.com for tax exempt purposes. A signed Resale, Tax Exempt documentation form and/or valid copy of government form must be provided before initial shipment can take place. Documentation should be provided to HoldingCross.com via fax, mail or email.

Orders

Placing Orders : To avoid possible misunderstanding or error, HoldingCross.com requires that all wholesale orders or requests be submitted in electronic form via fax, mail or email. Requests for phone orders will only be considered if the resources listed above, fax, web, email, or mail are unavailable or for special circumstances, which are determined by HoldingCross.com and may be subject to a 5% service fee.

Will Call : Orders may be picked up at our business address at 6201 Technology Drive, Suite 110, Frisco, TX 75034 between the hours of 12:00 noon and 2:00 pm Tuesday through Saturday (excluding Holidays) and only after the order has been submitted at least 24 hours prior to pickup (the 24 hour period does not include weekends or holidays).

Acceptable Methods of Payment : All orders are pre-paid. Payment can be made through the use of a Visa or MasterCard credit card or debit card. We do not accept Discover or American Express.

Customer Service : HoldingCross.com maintains a staff of qualified people to help with all customer service needs. The Customer Service representatives in our office may be reached at email@holdingcross.com.

Shipping Charges : The posted shipping/handling charges apply to each wholesale order totaling \$599.99 or less. HoldingCross.com offers free shipping for wholesale orders totaling \$600.00 in merchandise or more. We do not offer wholesale international orders at this time. Shipments are made via USPS, FedEx or DHL. Rates are subject to change without notice. HoldingCross.com may require a signature receipt at the time of delivery to guard against theft and lost packages. Any representative of the Distributor/Retailer may request the cancellation of this procedure in writing. However, in this case, HoldingCross.com will not accept responsibility for lost packages.

Incomplete or Damaged Orders : It is the responsibility of the Distributor/Retailer to verify that an order is complete. Shipping discrepancies must be reported online or in writing, either by mail, fax or email, within three (3) business days of receipt of the order. Failure to do so may result in forfeiture of any reimbursement for missing or damaged items. The Distributor/Retailer is responsible to verify the condition of all orders and note on delivery record any signs of damaged boxes. Should damage be discovered after delivery is accepted, contact Customer Service immediately. Do not attempt to return any shipment to HoldingCross.com without first contacting Customer Service for instructions.

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Tracking Shipments : Distributor/Retailer will receive an email confirmation of each order shipped listing date of shipment, method of shipping and tracking number if applicable. Should a Distributor/Retailer not receive an order within an expected time of delivery (within 2 weeks of order), HoldingCross.com Customer Service should be notified to request a trace on the shipment. Please provide your name, the date of the order, and any additional order or invoice numbers that have been provided to you. Transport companies consider each package as a separate shipment and multiple packages may not all arrive on the same day.

Back Orders : If HoldingCross.com is temporarily out of stock on ordered merchandise, your invoice will show that it is out of stock and no charge will be made for that item. Back Orders will not be sent out when an item becomes available. It is the responsibility of the Distributor/Retailer to check back with HoldingCross.com via email or fax for availability of a particular item.

Return Policy : No return will be accepted without prior consent of HoldingCross.com. A Distributor/Retailer who is dissatisfied with a first product purchase may request a refund or credit within 14 days after receipt of the product. Upon receipt of a return in good, resalable condition, the full price of the product purchase will be refunded less a 20% restocking fee. After the first product purchase, a Distributor/Retailer may request a refund or credit within 30 days after receipt of the product. A refund or credit of 80% of the product purchase price, less shipping charges will be given if the product is returned in resalable condition. A 20% restocking fee will be assessed. Shipping expenses are never eligible for refund.

Customer Return Policy : It is the responsibility of each Distributor/Retailer to refund the purchase price to any unsatisfied customer.

Retail Sales

Keeping prices reasonable and fair protects the market for HoldingCross.com's products, thereby protecting the interests of Distributors and Retailers alike. By accepting these Terms and Conditions the Distributor/Retailer agrees not to market HoldingCross.com products through online auction sites (such as EBay®) or through other "discount" mediums under any conditions. If any Distributor/Retailer chooses to market HoldingCross.com products in this way, HoldingCross.com reserves the right to terminate the wholesale business arrangement between that Distributor/Retailer and HoldingCross.com.

Ethics

Distributor/Retailers shall not re-label any HoldingCross.com product, as this is a copyright infringement. Distributor/Retailers shall not repackage any product for resale. Distributor/Retailers must comply with all federal, state and municipal laws relating to Distributor/Retailer's businesses or the equivalent in the state in which they reside and must not engage in any unlawful or illegal trade practices or business activity. Distributor/Retailers shall conduct their businesses in a manner that reflects the highest standards of honesty, integrity and responsibility towards customers, Distributors, Retailers, HoldingCross.com and the public; observing the spirit as well as the letter of HoldingCross.com Terms and Conditions.

I am an authorized agent for my company and have read and accept the terms and conditions of the HoldingCross.com Wholesale Terms and Conditions Agreement.

Printed Name:

Date :

Signature :



The HoldingCross™ : a gift of Love from one hand to another™